A Culture of Caring
MISSION

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually-centered, holistic care, which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.
PROVIDENCE

Providence is poised at the intersection of opportunity and challenge in a shifting health care landscape, and our potential to make a positive and lasting impact on our community is great. As a member of Ascension, the largest Catholic health system in the world, we are strengthened and supported by our comprehensive national network of medical professionals and programs. As the longest continually operating hospital in Washington, D.C., we remain dedicated to the vision and values established by our founders, the Daughters of Charity. We are steadfast in our resolve, now more than ever, to create a culture of caring and safety where true healing of body, mind, and spirit can take place.
This marks my inaugural year at Providence, and I am proud to serve in leadership for this amazing organization. Providence is a hidden jewel in the heart of Washington, D.C., and our physicians and caregivers serve a diverse and growing population with grace, skill, and compassion. Last year’s annual report celebrated the opening of the Pope Francis Emergency Care Center (ECC). We have doubled the number of ECC visits since then and are one of the busiest emergency care facilities in the city. More growth and expansion is yet to come, as we pull together and face the future with fierce determination, responsible stewardship, and sustainable community health initiatives.

Recently I co-hosted a national gathering of philanthropic organizations from across Ascension’s national ministries—and I was privileged to represent Providence Health Foundation and highlight the work we are doing to improve the health of our communities and the lives of our associates. Last year Providence provided more than $8 million for care of those who are poor, while also supporting professional development for nurses and enhanced diagnostic technology for our clinicians and physicians. I am proud to lead efforts to support Providence people and programs, as we unite to provide our patients and their families a spiritually centered and holistic patient experience in a caring atmosphere.
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“What does transformative health care mean? It means that during times of crisis or during the most important moments in life our patients and families turn to us—and we make them feel safe, comfortable and cared for.”

—Darcy Burthay, RN, MSN, president and CEO, Providence
When you ask Darcy Burthay why she moved from Indiana to Washington, D.C. after 32 years with Ascension to assume the leadership of Providence, her answer is simple: potential and opportunity.

“We are the only Catholic community hospital in the District, and we have a long history of caring for our neighbors,” said Darcy, who has served since July. “Now, as a member of the Ascension family, we have this amazing national network behind us, supporting us, as we transform our care and become a leader in delivering the highest quality services for the most affordable price.”

Darcy has served as Managing Director, Home Care Services, for Ascension Health since 2014, and before that was Chief Operating Officer and Chief Nursing Officer for St. Vincent Indianapolis Hospital, part of the Ascension Indiana Ministry Market. During her time at St. Vincent, she led the organization to Magnet® nursing designation, and the hospital was designated a Level II Trauma Center by the American College of Surgeons.

Because of Darcy’s nursing background, she is passionate about providing professional development and opportunities for Providence nurses. “More than 75 percent of our clinical workforce are nurses, and they are at the frontlines of the patient experience,” Darcy said. “We want to improve our quality of care and strengthen our finances, so stabilizing and enhancing our nursing staff is very important to both goals.”

Darcy has spent her entire career with a deep commitment to the mission, vision, and values of Ascension. She brings to Providence a strong record of achievement in helping the organizations she has served deliver compassionate, personalized care to all, especially persons living in poverty and those most vulnerable.

She promises that Providence will continue to reach out to the diverse and growing population of Brookland and neighboring communities.

“We want to provide care for all. We have something to offer everyone in our community, from maternal and infant health to excellent senior care, and physicians and services you don’t find at most community hospitals. We are unique and will be working on ways of communicating our strengths to the community we serve,” Darcy said.
After 18 months of working with community stakeholders to assess and evaluate the health needs of residents in the District of Columbia, Providence has drafted a series of goals and strategies for hospital-wide implementation known as the Community Health Improvement Plan (CHIP), which will guide our community health efforts for the next three years.

The CHIP focuses on the findings of the most recent Community Health Needs Assessment (CHNA), published in June 2016 by the DC Healthy Communities Collaborative (DCHCC) and made available publically on the Providence website and DChealthmatters.org. Providence was one of the founding members of the DCHCC, which was formed in 2012.

The 2016 CHNA revealed that the four most urgent areas of community health needs in the District are:

- Mental health/behavioral health
- Care coordination
- Place-based care
- Health literacy

Yolette Gray, coordinator of Community Health and Government Relations, led the Providence team in compiling both the CHNA and the CHIP studies, in consultation with Providence associates, physicians and community health providers. Providence will concentrate its efforts on the establishment and implementation of mental health services and care coordination, looking beyond the traditional barriers to health care that exist for our most vulnerable communities.

Christopher Robinson, CRT, Elmima Johnson and Michael Booker, RRT, RCPT in the Pulmonary Rehabilitation Center
We have learned that social determinants—such as housing, food security, transportation and environmental issues—can have a profound impact on the health of a community,” Yolette explained. “So we are looking beyond traditional medicine to make a difference and to create long term outcomes.”

Implementation of CHIP initiatives have already begun and will continue over the next three years. One new program, which seeks to reduce hospital re-admissions using this model of care, is the newly launched Pulmonary Rehabilitation Center at Providence. This coordinated care program provides support and supervised exercise for those with chronic obstructive pulmonary disease (COPD) to achieve and maintain maximum lung function for a better quality of life.

The other initiative, addressing the community’s need for behavioral and mental health services, focuses on promptly identifying patients admitted to Providence with a dual diagnosis of mental health issues and substance abuse. Once identified, Providence has partnered with the District’s Department of Behavioral Health to provide these patients access to a residential treatment facility. Providence has also teamed up with Children’s National Health System to lead the advocacy efforts for a city-wide assessment of mental and behavioral health services, to make policy-level changes for a healthier future for adults and children.

“We are looking at impacting the health of a community in a lasting way—and change doesn’t happen unless you focus on the bigger picture.”

–Yolette Gray

Michael Booker and Martha Bradford in the Pulmonary Rehabilitation Center
When Frank J. Groshek, M.D., began to specialize in Interventional Radiology (IR) as an intern in 2007, it was a sub-specialty of radiology, which had begun in the 1970s but was not a common treatment modality. Less than a decade later, the field has “exploded,” according to Dr. Groshek, and Providence is poised on the cutting edge of this innovative, state-of-the-art specialty care.

“Interventional radiology uses imaging technology and guidance to perform minimally invasive procedures, usually on an outpatient basis,” explained Dr. Groshek, medical director of Interventional Radiology at Providence since 2014. “We provide both diagnostic and interventional services, which means that we interpret the imaging studies and then use them to guide treatment.”

Using studies including ultrasound, CT scans, and MRI, interventional radiologists can perform minimally invasive procedures, such as biopsies, tumor ablation, vascular stenting or catheterization, gastrointestinal procedures and more.

“There is a nearly never-ending booklet of services we can do, and the list continues to get longer,” Dr. Groshek said.

IR procedures are usually performed through an incision no larger than the tip of a pen, which allows for a faster recovery time and better patient experience than in traditional surgery.

Providence continues to invest in cutting edge IR technology, with a team of IR-trained nurses and technicians, as well as plans for an advanced IR suite featuring the latest in imaging and interventional technology.
In today’s rapidly changing health environment, one constant remains unchanged—nurses are on the front lines of patient care, as they have been at Providence since the hospital was founded in 1861. Exceptional nurses are highly trained with ongoing educational and professional opportunities provided to keep them engaged and at the cutting edge of the profession.

“We serve struggling populations with complex health issues, and Providence nurses are expected to deliver the highest levels of care,” said Chief Nursing Officer Mourine Evans, RN-BC, MS.

One initiative is a nursing residency program for new nursing graduates who join Providence. The nurses are given a year of professional training and development, as well as mentoring and monitoring, in exchange for a two-year commitment to the hospital.

A recent donation from an anonymous philanthropist has funded a summer nurse extern program beginning this year. The externship will allow 10-15 nursing students who have finished their junior year in a Bachelor of Science in Nursing (BSN) program to work at Providence for 10 weeks with an experienced nurse.

“Our goal is to strengthen relationships with local nursing programs and with those training to be the next generation of nurses,” said Chief Quality Officer Eugenia Powell, RN, Ph.D.

“This is a wonderful investment in the future of nursing at Providence,” said Mourine. “Our focus in upcoming years is to improve our nursing education opportunities, provide academic progression opportunities for nurses, and improve recruitment of nursing professionals and those just beginning in the profession.”

Mourine Evans with nurses Keesha Williams, Diane Mullings, Gina Lampyey, Amanda Loop, Angeli Tolentino, Ab Izebere-Adodo, Carolina Tewell, Shirley Commissiong and Yush-Che Hu.
The Providence Health Foundation 2016 Gala, held at the elegant Omni Shoreham Hotel, raised more than $570,000 for Providence while also honoring the tireless dedication and contributions of our nurses.

More than 500 guests celebrated Exceptional Care, Our Calling, including D.C. Mayor Muriel Bowser, Dr. LaQuandra Nesbitt of the D.C. Department of Health, and Bishop Barry Knestout, an auxiliary bishop of the Archdiocese of Washington, who delivered the invocation. The Gala was co-chaired by Judi Teske along with Dennis and Pam Lucey. Providence board members Judi and Pam served as Masters of Ceremonies.

A highlight of the event was the presence of one of the Fiats that His Holiness Pope Francis used during his papal visit in September 2016. A philanthropist purchased one of the Fiats from the Archdiocese and Cardinal Wuerl donated $50,000 of that money to Providence for the Pope Francis Emergency Care Center—presented at the gala by Bishop Knestout.

This year, the Gala focused on Providence’s nursing professionals as a group and individually. We celebrated 155 years of dedicated nursing service, and honored caregivers whose calling is to provide exceptional care to all with joy, care and respect. Caregiver awards were presented to Judian Watson, RN and Gladys Desselle, RN, MHA, CBC, both of whom have served Providence with amazing dedication and commitment.

One of the featured speakers at the event was Gale Ford, a nurse at Providence for more than 35 years. She spoke of the passion that she and her colleagues at Providence have for their calling: “We nurses are on the front line of patient care. In the battle against infirmities, illness and disease, we’re in the trenches. We provide the foundation of healing by offering compassion, understanding and patience.”
The gala also raised financial support through our Presents for Providence live auction, which garnered over $100,000 for nursing scholarships. Presents for Providence was led, as it has been for years, by Father John Enzler, President and CEO of Catholic Charities, and Mark Tuohey, Director of the Mayor’s Office of Legal Counsel.

“Providence is one of the most important health institutions in Washington, D.C. because it serves the underserved like no other facility in the region.” – Auctioneer Mark Tuohey

“I’m always amazed and gratified by the generosity of Providence supporters at this event,” said Father John. “It shows how much love there is for the hospital in this community.

Mark Tuohey, whose wife Marty served on the Providence Health Foundation Board, agreed. “Providence does an extraordinary job serving our community. This is not a hospital flush with cash, and they deserve all the support we can give them for the important work they do.”
$500,000 +
Government of the District of Columbia, Office of Aging
Department of Health and Human Services/Center for Medicare
Medicaid Services

$250,000 +
Gilead Sciences, Inc.

$100,000 +
Archdiocese of Washington
The Catholic University of America
District of Columbia Department of Health
The George Washington University
Department of Health and Human Services/Health Resources and Services Administration
Alexander & Margaret Stewart Trust

$50,000 +
Ms. Gloria Bohan
Clark-Winchcole Foundation
Georgetown University
Lamajak, Inc.
Susan G. Komen Breast Cancer Foundation

$25,000 +
Eagle Bank Foundation
Everest Edwin Foundation
Joslin Diabetes Center
PNC Charitable Trust Grants

$10,000 +
Ascension Health, Inc.
Mr. and Mrs. Levi D. Baisden
Bank of Georgetown
B.F. Saul Company
Walter Brownley Trust
Clark Charitable Foundation, Inc.
Clinical Care Options
Mr. and Mrs. Michael A. Conley
Daughters of Charity Ministries
Dental Professional Associates
Rev. Msgr. John J. Enzler
Farrell & Gunderson
Ms. Amy E. Freeman
James M. Johnston Trust
KPMG, LLP
Mr. and Mrs. William J. Page
The John A. Quinn Foundation
Mrs. Judi A. Teske
Unity Health Care, Incorporated

$5,000 +
Ascension
Anonymous
Mrs. Elsie Bergamini
The Bozzuto Group
CareFirst BlueCross BlueShield
Mr. and Mrs. Gerald J. Carlson
Mr. and Mrs. Frank Connors
Mr. Daniel K. Cumberland
DC Breastfeeding Coalition Inc.
Mrs. Elaine Doggett
Mr. and Mrs. Duane E. Erwin
Mr. and Mrs. Kevin Fitzgerald
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Ms. Karyn Greenfield, Esq.
Dr. Francisco Hoyos and Mrs. Clara Garcia
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Lilbridge Healthcare Services
Dennis and Pam Lucey
PFC Associates, LLC
Drs. Thomas and Esther Pinder
Potomac Center for Medical Education
Providence Hospital Medical Dental Staff
Quest Diagnostics Nichols Institute
RLJ Development, LLC
Dr. Harmander Sethi and Dr. Jagmeet Kaur
Dr. Muhammad Shibli and Mrs. Rana Wahby
Dr. Shadi Soufi
Mr. and Mrs. Steve Strazzella
Dr. and Mrs. William J. Strudwick
Mark and Marty Tuohy
John and Beth Veihmeyer

$1,000 +
Mr. and Mrs. John A. Albright
Dr. and Mrs. Mowaffak Al-Hamad
AmeriHealth Caritas District of Columbia
Angel Mission Fund of Charity Sisters
Anonymous
CommonWealth One Federal Credit Union
Czarnowski Display Service, Inc.
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Mr. Clyde Rowe
Mr. Bradley Ryans, Jr.
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THANK YOU
COMMUNITY BENEFIT

PROVIDENCE CARE OF THE POOR  $8,148,701
CATEGORY I FY 2016  $2,917,016

Traditional Charity Care: Includes healthcare services provided to persons with inadequate resources because they are uninsured or underinsured.

CATEGORY II FY 2016  ($6,638,476)
Unpaid Cost of Public Programs: Represents the cost of public programs for the poor that exceeds reimbursement of Medicaid and other public programs.

CATEGORY III FY 2016  $5,695,771
Programs for Persons Who are Impoverished: Includes costs incurred for programs not directly related to health care that benefit those who are impoverished.

CATEGORY IV FY 2016  $3,512,910
Community Benefits: Includes community benefit programs and services for the general community, including health promotion and education, health clinics and screenings.

CATEGORY V FY 2016  $2,661,480
Bad Debt Costs Attributable to Charity

FINANCIAL REPORT

STAFF INFORMATION  FISCAL YEAR 2016
Associates (excluding physicians)  2,145
Full-time Employees  1,898
Employed Physicians  133

STATISTICS  FISCAL YEAR 2016
Discharges (total, including Carroll Manor, excluding newborns)  10,785
Newborn Births  2,145
Total Surgical Cases  9,730
  Inpatient  2,340
  Outpatient  7,390
Total Available Beds  539
Emergency Room Visits  52,409

FINANCIAL INFORMATION  FISCAL YEAR 2016
Operating Revenue  $240,554,000
Operating Income/(Loss)  ($22,984,000)
DIRECTORS

Currently Serving

Providence Health System
Board of Directors
Steve Strazzella, Chair/Treasurer
Judi Teske, Vice Chair
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Darcy Burthay, President & CEO
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Dr. Sassan Taghizadeh
Roderic L. Woodson, Esq.

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